

**Junior Docent Training**  
**Fall 2015**

**The Museum Experience**  
*Complete by September 16*

Read Carole Henry, “Understanding the Museum Experience.” In the article, Henry summarizes three contexts for visitor interaction in museums as identified by researchers John Falk and Lynn Dierking: personal, social, and physical. Think about a visit you have made to a museum and consider how your experience was shaped by each of these contexts.

**Personal Context**

How did your individual interests, motivations, experiences, expectations, and concerns influence your visit?

**Social Context**

How did your interactions with friends, other museum visitors, museum staff, and volunteers shape your visit?

**Physical Context**

How did the physical environment and amenities of the museum building and its campus affect your visit?

**Best Practices**

Thinking specifically about guided tours, list three tips or “best practices” docents can implement to help ensure good visitor experiences.