

Dear Guides,

It's that time of year again. Please review the following information for winter storm and emergency building closures.

Thank you!

- Museum leadership will decide whether the museum will be open to the public and staff should report to work.
- Call [612-870-3001](tel:612-870-3001) after 7:00 a.m. to hear a recorded message regarding Mia's open or closed status. If a decision has not been made by 7:00 a.m., you will be asked to "stay-tuned" for further information.
- If Mia is closed, an email will be sent from Omnilert, Mia's Emergency Notification System, to all who have signed up for it. Volunteers were given this option a few years ago. Volunteers who also opted in with their mobile numbers will receive a text message in addition to the email.
- **If you are scheduled to tour a school group, please also monitor school closings on the news to find out whether your tour will be canceled. The Tour Office will also follow up with a phone call/email once they receive a school cancellation.**
- **If you are unable to make a scheduled assignment, email pwarn@artsmia.org or call the Tour Office at 612-870-3140. On the weekend, call Visitor Experience staff at 612-870-6323.**
- There may be instances where the museum is closed for the day but opens for an evening event. Staff/volunteers involved in evening events should keep event information readily available at home if necessary. Please **call Visitor Experience staff at 612-870-6323** for the status of evening events.
- Children's Theatre and MCAD make closure decisions separate from Mia.
- As hard as the Grounds Crew works, you may encounter slippery surfaces when you arrive or depart Mia. Please do your part by paying attention to your surroundings and being careful. The Grounds Crew is committed to maintaining safe grounds for everyone.