

Front of House FAQ

New & Upcoming for Visitors

Updated June 2024

Mia's exhibition and programs calendar is dynamic and ever-evolving. With over 100,000 objects in our permanent collection and countless traveling objects, we're highlighting some of current and upcoming opportunities to share with visitors.

New & Now

Resources for Visitors

- Highlights Brochure
- The Object Podcast
- <https://new.artsmia.org/exhibitions>

What is on view / events happening at Mia?

- Paid
 - Special Exhibition [Shape of Time](#)
- Free
 - [Domestic Idols](#) (featuring Your Dog)
 - [Gordon Parks](#)
 - [Black Box Gallery](#)
 - [Dutch Paintings](#)
- More to do at Mia
 - [Meet at Mia Summer Series](#)
 - [Vitality Arts](#)
 - [Mini Mia](#)

Upcoming

- [Family Days](#)
- [MAEP](#)
- [Bizen: Contemporary Expressions of an Ancient Japanese Pottery](#)
- <https://new.artsmia.org/exhibitions/upcoming-exhibitions>

Not Yet

FAQs in this section are to provide clarity for visitors who may ask questions about the topics below:

- [Kapoor](#)
- [Second Floor Galleries](#)

FAQ:

Press Inquiries: press@artsmia.org

General Inquiries or Follow-up needed: Visit@artsmia.org

As a reminder, we never give out individual staff emails.

If you are asked a question that you are unsure the answer to or don't know how to best respond, please remember that we are not expected to know the answer to everything. We can always ensure that the visitor feels heard and validated in asking and work as a team to reply.

Example response when unsure how to respond to a complex question:

- Thank you for asking that question. It is an important topic.. If you have a moment, I can check in with another member of our team. Thanks for waiting. (Ask for a Manager or Team Lead to support).
- If the visitor does not want to wait: I can also take down your name and number and get back to you with more information.

Is there a Kehinde Wiley exhibition coming to Mia?

- Thank you for asking about the artist Kehinde Wiley and upcoming exhibitions. At this time, we are not moving forward with a ticketed Wiley exhibition. We will share our 2025 exhibition calendar when we are able.

I heard you are not showing a Kehinde Wiley exhibition. Why is that?

- Mia has decided to not move forward at this time with the exhibition An Archaeology of Silence, given recent allegations of sexual misconduct against the artist. There are other exhibitions under consideration for 2025

What is your next special exhibition?

- All of our upcoming exhibitions are free at this time, no tickets required. We will announce our 2025 exhibition calendar at a later date.
- We opened a new exhibition of Dutch paintings in the gallery on the first floor across from the cafe. These paintings are a planned gift to Mia. This exhibition will be on view through August 25. Make sure to see it.

When is it okay to share about an upcoming exhibition with a visitor?

- An exhibition is ready to share with a visitor when it is posted on the website: <https://new.artsmia.org/exhibitions/upcoming-exhibitions>
 - For staff context: This is because exhibitions are planned years in advance and often change during the development period. We do not share exhibition information until the exhibition is finalized.

How can we best promote membership when we don't have an upcoming ticketed exhibition?

- Membership gifts keep Mia free for everyone!
- Members receive discounts daily in the store and cafe! If you are going to get a cup of coffee, you should be a member!
- Members receive early communications about new events coming up. Join as a member to receive mailings like the Highlights brochure.
- Members at Investor+ receive reciprocal benefits. Are you traveling this summer? Be a Mia member!
- Members receive invites to upcoming **Member Events**

- Any donation helps support access to art at Mia!